

Curriculum Vitae

Craig Soutar

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Personal Statement

I am a hard working, professional individual who takes great pride in his work. I have a natural aptitude for computers and have several qualifications in the field. I am passionate about the Free Open Source Software movement and contribute much of my free time to it.

I have been teaching myself how to maintain, administer and work with Linux based operating systems for the past two years. Since then I have migrated to using Linux as my primary operating system on my home PC.

I have been learning the Python programming language for the past year and have been using the acquired skills to write utility scripts to automate and maintain my Ubuntu Linux system. I have also written several scripts and released them for the Linux community to benefit from.

Qualifications

I attended the Zenos IT academy for the duration of six months. During this time, I acquired the following qualifications:

- Microsoft Certified Desktop Support Technician
- CompTIA A+ Certified IT Technician
- Level 3 NVQ in IT Professionals and Practitioners
- Level 3 Advanced Diploma for IT Professionals
- Level 2 Key Skills in Communication (2004)
- Level 2 Key Skills in Application of Number (2004)
- Advanced Apprenticeship in IT Services & Development

I will also in the near future be taking the [Junior Level Linux Professional, Linux Professional Institute Certification 1](#) with a view to pass the [LPIC-2](#), [LPIC-3](#) and [Ubuntu Certified Professional](#) exams. I have every intention of also taking the [Red Hat Certified Technician](#) exam.

Professional Experience

Test Valley Borough Council, July 2009 - Present

Service Desk Analyst

I am currently employed as a Service Desk Analyst for Test Valley Borough Council. My responsibilities include:

- Maintaining remote sites via www.logmein.com
- Maintaining Anti Virus updates on telephony servers
- Troubleshooting users day to day problems, including Microsoft Office 2002/2003, Citrix related issues as well as an abundance of third party applications, via Remote Assistance and Remote Desktop Connection
- Installing, configuring and deploying PC's, Printers, Multi Functional Devices and other hardware

Volunteer Experience

Ubuntu Beginners Team, 2008 – Present

I have been an active member of the [Ubuntu Beginners Team](#) since 2008. I spend my free time helping people on the [Ubuntu Forums](#) and in the Internet Relay Chat channel. One of my main achievements in this team was to start a series of programming challenges on the forums aimed at new programmers. These challenges have been very successful with many people writing code and helping beginners.

Ubuntu, 2008 – Present

I have been helping users of the Ubuntu Linux based operating system for over a year now. I recently became an official Ubuntu member. I contribute mainly by helping users who are experiencing issues with migrating from Windows to Ubuntu. For a more complete list of my contributions, please see the following link <https://wiki.ubuntu.com/Bodsda>

References, links to extra information and code examples can be obtained on request by emailing the address at the top of the first page.