

# Lightning Talk



## Getting Karmic Support: From the People in Your Neighbourhood

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Is anyone feeling timid?

Upgrade

Check

Install Updates

Description of update

Changes Description

Settings...

Close

# Some Practical Advice

## From the Trenches

- Decide how much risk you can tolerate
- Do you have a single system? Do you need it to be available and working 100% of the time?

# Some Practical Advice

## From the Trenches

- Decide how “clean” you want your system to be
- Do you want your old data, settings, and applications moved to Karmic, or are you okay starting fresh?

# Some Practical Advice

## From the Trenches

- Backup your data! (Before you start)
- Usually that means everything in your **/home** directory
- Back up to an external drive (USB works well)

# Some Practical Advice

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# Some Practical Advice

## From the Trenches

- Test-drive
- Use a USB stick, for persistence
- Check for anomalies

# Some Practical Advice

## From the Trenches

- Check your peripherals
- Do you have old / weird / new hardware?
- Do they support Ubuntu?
- Launchpad is a great resource to check



# Some Practical Advice

## From the Trenches

- Is your PC designed for Ubuntu?
- Are you buying a new one?
- <http://system76.com>
- Until we get a local vendor (hint)

# Some Practical Advice

## From the Trenches

- So you've done it!
- Read the amazing “What to do Next” guide here:  
<http://blog.thesilentnumber.me/2009/09/top-things-to-do-after-installing.html>
- Covers things like installing DVD support, restricted-extras, additional cool apps

# Some Practical Advice

## From the Trenches

- Having problems?
- Don't panic. Really!
- You have a LoCo ;) )

# Some Practical Advice

## From the Trenches

- Use Launchpad to get Local support from people you know

**[http:// answers.launchpad.net/ubuntu](http://answers.launchpad.net/ubuntu)**

# Some Practical Advice

## From the Trenches

- Still having problems?
- Come to SupportSaturday and Rescue Centre events
- We have an “Upgrade, Install & Tweak Fest” planned

# Some Practical Advice

## From the Trenches

# Questions?